

**Article ID**

1036

Title

Adobe Type Manager (ATM®) 4.6.1 Conflict with GXGraphics

Created

11/15/2000

Issue

Creator2 is fully integrated with GXGraphics, and requires it in order to run. The most recent upgrade of ATM, 4.6.1, is not compatible with GXGraphics.

Modified

11/15/2000

Product

Creator2

All versions

Important Note: *Do not upgrade to ATM 4.6.1.*

If you have upgraded to ATM 4.6.1, you will see ATM load with an “X” over the icon. ATM disables itself in the presence of GXGraphics.

Platform

Mac OS

8.1–9.0

This is the error message generated by ATM 4.6.1 at start-up:
“Adobe Type Manager is not compatible with QuickDraw GX. Please remove the file called GXGraphics from your System: Extensions folder and restart your computer.”

This is the message generated by Creator2 1.6 and above:
“There does not seem to be a copy of Adobe Type Manager installed on this machine. In order for Creator2 to see and use PostScript fonts, ATM must be installed. See the file “Creator2 ATM Read Me” for more information.” (This message is also generated when ATM is absent.)

Note: *An examination of the Read Me for ATM shows there to be no significant feature changes or bug fixes in ATM 4.6.1.*

Solution

If you have already upgraded to ATM 4.6.1, you must revert to ATM 4.6 in order to get ATM to work and to get Type 1 font support in Creator2. Perform these steps:

1. Uninstall ATM 4.6.1.
2. Install ATM (Lite or Deluxe) 4.6

tech support: 309-690-5849

creator_support@multi-ad.com